

## **Volue Technology ransomware attack**

### **Additional information about any GDPR implications**

Please find below additional information about the consequences of the cyber attack against Volue Technology AS and its daughter companies in relation to the General Data Protection Regulation (GDPR):

- 1) **Personal data breach:** The cyber attack by ransomware has also resulted in a personal data breach since the servers and systems which are affected and inaccessible contain also some personal data.
- 2) **Nature of personal data:**
  - a. Name of users and contact persons (customers' employees), their email addresses and (work) phone numbers
  - b. In some cases also customers' end-customers (residents) names, phone numbers and addresses.
  - c. No sensitive personal data such as health data etc is included.
- 3) **Amount of personal data concerned:** currently unknown, still under investigation.
- 4) **Access by third parties:** Personal data is currently locked and not accessible, and for the moment being we have no indication to believe that any files were extracted and transferred to any third parties. But this cannot be confirmed with certainty yet.
- 5) **Consequences for persons concerned:** so far none. Generally, the risk for persons is not considered as high, as it concerns mainly information which is available also through other publicly accessible sources.
- 6) **Mitigating measures:** We have immediately stopped all access to the servers concerned and possibly infected PCs in order to stop any further spreading of the virus. We are working with recovery of our systems, including getting an overview of the scope of personal data concerned, and any possible access to or transfer of such to any third parties.
- 7) **Notification of the personal data breach to the supervisory authority:** Volue Technology has reported the incident to the national supervisory authority in Norway (Datatilsynet). Customers should inform the relevant supervisory authorities (in Norway: Datatilsynet) about the incident and provide the information stated in this document. More information will be provided as soon as it is available, in order to ensure that our customers get the latest status regarding personal data breach at any time.

8) **Questions related to GDPR:** with regards to the legal implications of the personal data breach please contact Volue General Counsel Greta Kelwing-Haugberg, [greta.kelwing-haugberg@volue.com](mailto:greta.kelwing-haugberg@volue.com), mobile: +47 40486082.